

## ONLINE STUDENT CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES BY STATE\*

### **ALABAMA**

#### **Alabama Commission on Higher Education**

P.O. Box 302000  
 Montgomery, AL 36130-2000  
 (800) 960-7773 Toll Free  
<http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf>

### **ALASKA**

#### **Alaska Commission on Postsecondary Education**

P.O. Box 110505  
 Juneau, AK 99811-0505  
 (800) 441-2962 Toll Free  
[customer.service@alaska.gov](mailto:customer.service@alaska.gov) (email)

#### **Alaska Office of Attorney General**

Consumer Protection Unit  
 1031 W. Fourth Avenue, Suite 200  
 Anchorage, AK 99501  
[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)  
[http://www.law.state.ak.us/pdf/consumer/FORM\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf)

### **ARIZONA**

#### **Arizona State Board for Private Postsecondary Education**

1400 W. Washington Street  
 Room 260  
 Phoenix, AZ 85007  
 (602) 542-5709  
<https://ppse.az.gov/>  
<https://ppse.az.gov/complaint>

### **ARKANSAS**

#### **Arkansas Higher Education Coordinating Board**

Arkansas Department of Higher Education  
 114 East Capital Ave.  
 Little Rock, AR 72201  
 (501) 371-2000  
[www.adhe.edu](http://www.adhe.edu)  
<http://www.adhe.edu/students-parents/colleges-universites/student-grievance-form>

#### **Arkansas State Board of Private Career Education**

501 Woodlane, Suite 312S  
 Little Rock, AR 72201  
 (501) 683-8000

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[www.sbpce.org](http://www.sbpce.org)  
<http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

### **CALIFORNIA**

California Bureau of Private Postsecondary Education  
 P.O. Box 980818  
 W. Sacramento, CA 95798-0818  
 (888) 370-7589  
[www.bppe.ca.gov](http://www.bppe.ca.gov)  
[http://bppe.ca.gov/forms\\_pubs/complaint.pdf](http://bppe.ca.gov/forms_pubs/complaint.pdf)

### **COLORADO**

**Colorado Department of Higher Education**  
 1560 Broadway, Suite 1600  
 Denver, CO 80202  
 (303) 862-3001  
[www.highered.colorado.gov](http://www.highered.colorado.gov)  
<http://highered.colorado.gov/Academics/Complaints/default.html>

### **CONNECTICUT**

**Connecticut Department of Higher Education**  
 61 Woodland Street  
 Hartford, CT 06106  
[www.ctdhe.org](http://www.ctdhe.org)  
[info@ctdhe.org](mailto:info@ctdhe.org)

**Connecticut Department of Consumer Protection**  
 165 Capitol Avenue  
 Room 110  
 Hartford, CT 06106  
[trade.practices@ct.gov](mailto:trade.practices@ct.gov)  
[http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer\\_statementcpfr-2\\_rev\\_8-06\\_edited1106.pdf](http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer_statementcpfr-2_rev_8-06_edited1106.pdf)  
 Consumer Complaint Hotline: (800) 984-2649

### **DELAWARE**

Delaware Higher Education Office  
 John G. Townsend Building  
 401 Federal Street  
 Dover, Delaware 19901  
 302-735-4000  
[dheo@doe.k12.de.us](mailto:dheo@doe.k12.de.us)  
<http://www.doe.k12.de.us/Page/316>

**Delaware Attorney General**  
 Consumer Protection Wilmington

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820 N. French Street, 5th Floor  
 Wilmington, DE 19801  
<http://attorneygeneral.delaware.gov/fraud/index.shtml>  
[consumer.protection@state.de.us](mailto:consumer.protection@state.de.us)

### **DISTRICT OF COLUMBIA**

#### **District of Columbia Office of the State Superintendent of Education**

Education Licensure Commission  
 810 First Street, NE  
 9<sup>th</sup> Floor  
 Washington, DC 20002  
 (202) 727-2824  
[www.osse.dc.gov/seo](http://www.osse.dc.gov/seo)  
<http://osse.dc.gov/service/file-complaint>

### **FLORIDA**

#### **Florida Commission on Independent Education**

325 W. Gaines Street  
 Suite 1414  
 Tallahassee, FL 32399-0400  
 (888) 224-6684 (Toll Free)  
[Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
<http://www.fldoe.org/policy/cie>  
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

### **GEORGIA**

#### **Georgia Nonpublic Postsecondary Education Commission**

2082 E. Exchange Place. #220  
 Tucker, GA 30084-5334  
 (770) 414-3300  
[www.gnpec.org](http://www.gnpec.org)  
<http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/>

### **HAWAII**

#### **Hawaii State Board of Education**

P.O. Box 2360  
 Honolulu, Hawaii 96804  
 (808) 586-3334  
[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)  
[http://hawaii.gov/dcca/ocp/consumer\\_complaint](http://hawaii.gov/dcca/ocp/consumer_complaint)

### **IDAHO**

#### **Idaho State Board of Education**

Attn: State Coordinator for Private Colleges and Proprietary Schools  
 650 West State Street, suite 307

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P.O. Box 83720  
 Boise, ID 83720-0037  
 208-332-1587  
[www.boardofed.idaho.gov](http://www.boardofed.idaho.gov)  
[https://boardofed.idaho.gov/priv\\_col\\_univ/student\\_complaint.asp](https://boardofed.idaho.gov/priv_col_univ/student_complaint.asp)

## **ILLINOIS**

### **Illinois Board of Higher Education**

1 N. Old State Capitol Plaza,  
 Suite 333  
 Springfield, Illinois 62701-1377  
 (217) 782-2551  
[www.ibhe.state.il.us](http://www.ibhe.state.il.us)  
<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

### **Illinois State Board of Education**

100 North First Street  
 Springfield, IL 62777  
 (217) 782-4321  
<http://www.isbe.state.il.us/>  
 Institutional Complaint Hotline: (217) 557-7359

### **Illinois Attorney General**

Consumer Fraud Bureau  
 500 South Second Street  
 Springfield, IL 62706  
[http://www.illinoisattorneygeneral.gov/about/email\\_consumers.jsp](http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp)  
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>  
 Consumer Fraud Hotline: (800) 243-0618

## **INDIANA**

### **Indiana Commission for Higher Education**

Attn: Director of Regulatory Compliance  
 302 W. Washington Street, Room E201  
 Indianapolis, IN 42604  
 317-464-4400  
<https://secure.in.gov/che>  
<https://secure.in.gov/che/2744.htm>

## **IOWA**

### **Iowa Student Aid Commission**

430 East Grand Avenue  
 3<sup>rd</sup> Floor  
 Des Moines, IA 50309  
 (515) 725-3400  
[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)

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<https://www.iowacollegeaid.gov/>

<https://www.iowacollegeaid.gov/content/constituent-request-review>

## **KANSAS**

### **Kansas Board of Regents**

1000 SW Jackson Street

Topeka, KS 66612-1368

(785) 296.3421

<http://www.kansasregents.org/>

[http://www.kansasregents.org/resources/complaint\\_procedure\\_and\\_form\\_updated\\_August2015.pdf](http://www.kansasregents.org/resources/complaint_procedure_and_form_updated_August2015.pdf)

## **KENTUCKY**

### **Kentucky Council on Postsecondary Education**

1024 Capital Center Dr. #320

Frankfort, KY 40601-7512

(502) 573-1555

<http://cpe.ky.gov/>

<http://www.cpe.ky.gov/forstudents/consumercomplaints/>

### **Kentucky Commission on Proprietary Education**

Capital Plaza Tower, Room 303

500 Mero Street

Frankfort, KY 40601

(502) 573-1555

<http://kcpe.ky.gov/>

<http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

### **Office of the Attorney General**

Capitol Suite 118

700 Capitol Avenue

Frankfort, KY 40601-3449

[consumer.protection@ag.ky.gov](mailto:consumer.protection@ag.ky.gov)

[http://ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint\\_gen.pdf](http://ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf)

## **LOUISIANA**

### **Louisiana Board of Regents**

P.O. Box 3677

Baton Rouge, LA 70821-3677

(225) 342-4253

<http://www.regents.la.gov/>

<http://www.regents.la.gov/page/StudentComplaints>

## **MAINE**

### **Maine Department of Education**

Complaint Investigator

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23 State House Station  
 Augusta, ME 04333-0023  
 (207) 624-6600

<http://www.maine.gov/doi/>

www.maine.gov/education/forms/childnutrition/commodities/complaintform.rtf - 2009-09-16

### **Maine Attorney General**

Consumer Protection Division

6 State House Station

Augusta, ME 04333

207-626-8800

<http://www.maine.gov/ag/consumer/complaints/index.shtml>

### **MARYLAND**

#### **Maryland Higher Education Commission**

6 North Liberty Street, 10<sup>th</sup> Floor

Baltimore, MD 21201

(410) 767-3301

[www.mhec.state.md.gov](http://www.mhec.state.md.gov)

<http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>

#### **Maryland Attorney General**

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

### **MASSACHUSETTS**

#### **Massachusetts Department of Higher Education**

One Ashburton Place, Room 1401

Boston, MA 02108

(617) 994-6950

<http://www.mass.edu/>

<http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

### **MICHIGAN**

#### **Michigan Department of Licensing & Regulatory Affairs**

P. O. Box 30004

Lansing, MI 48909

517-373-1820

<http://michigan.gov/lara>

[http://www.michigan.gov/lara/0,4601,7-154-63294\\_72973---,00.html](http://www.michigan.gov/lara/0,4601,7-154-63294_72973---,00.html)

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**MINNESOTA****Minnesota Office of Higher Education**

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

(651) 642-0567

<http://www.ohe.state.mn.us/><http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>**Minnesota Attorney General's Office**

1400 Bremer Tower

445 Minnesota Street

St. Paul, MN 55101

(651) 296-3353

<http://www.ag.state.mn.us><http://www.ag.state.mn.us/Office/Complaint.asp>**MISSISSIPPI****Mississippi Commission on College Accreditation**

3825 Ridgewood Road

Jackson, MS 39211-6453

(601) 432-6647

<http://www.mississippi.edu/mcca/><http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>**Mississippi Commission of Proprietary Schools and College Registration**

3825 Ridgewood Road

Jackson, MS 39211-6453

(601) 432-6185

<http://www.sbcjc.cc.ms.us/program/psDefault.aspx>**Consumer Protection Division, Office of the Attorney General**

State of Mississippi

P.O. Box 22947

Jackson, MS 22947

(601) 359-3680

<http://www.ago.state.ms.us/divisions/consumer-protection/><http://www.ago.state.ms.us/forms/consumer-protection-complaint-form/>**MISSOURI****Missouri Department of Higher Education**

205 Jefferson Street

P.O. Box 1469

Jackson, MO 65102-1469

(573) 751-2361

<http://dhe.mo.gov/>

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**MONTANA****Montana Board of Regents**

Office of Commissioner of Higher Education

Montana University System

2500 East Broadway Street

P.O. Box 203201

Helena, MT 59620-3201

(406) 444-6570

<http://mus.edu/><https://mus.edu/MUS-Statement-of-Complaint-Process.asp>**Montana Office of Consumer Protection**2225 11<sup>th</sup> Avenue

P.O. Box 200151

Helena, MT 59620-0151

(406) 444-4500

<https://dojmt.gov/consumer/><https://media.dojmt.gov/wp-content/uploads/100-Consumer-Complaint-Form.pdf>**NEBRASKA**

Nebraska Coordinating Commission for Postsecondary Education

P.O. Box 95005

Lincoln, NE 68509-5005

(402) 471-2847

<https://ccpe.nebraska.gov/><https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>**Nebraska Department of Education**

Investigations Office

301 Centennial Mall South

Lincoln, NE 68509-4987

(402) 471-2295

<http://www.education.ne.gov/><http://www.education.ne.gov/ppcs/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>**Nebraska Attorney General**

Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

(402) 471-2683

<http://ago.nebraska.gov/>[https://ago.nebraska.gov/forms/consumer\\_complaint](https://ago.nebraska.gov/forms/consumer_complaint)

Consumer Protection Hotline: (800) 727-6432

**NEVADA**

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway, Suite 115

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Las Vegas, NE 89123  
 (702) 486-7330  
<http://www.cpe.state.nv.us/>  
<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

### **NEW HAMPSHIRE**

#### **New Hampshire Postsecondary Education Commission**

101 Pleasant Street  
 Concord, NH 03301  
 (603) 271-0256  
<http://education.nh.gov/highered/>  
[http://www.education.nh.gov/instruction/special\\_ed/faq\\_complaints.htm](http://www.education.nh.gov/instruction/special_ed/faq_complaints.htm)

### **NEW JERSEY**

#### **New Jersey Commission on Higher Education**

P.O. Box 542  
 Trenton, NJ 08625  
 (609) 292-4310  
<http://www.nj.gov/highereducation/reports/BudPol12.htm>  
<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

#### **New Jersey Department of Labor and Workforce Development**

1 John Fitch Plaza, P.O. Box 110  
 Trenton, NJ 08625-0110  
 (609) 777-3200  
<http://lwd.dol.state.nj.us/>  
<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

#### **New Jersey Division of Consumer Affairs**

124 Halsey Street  
 Newark, NJ 07102  
 (973) 504-6200  
<http://www.njconsumeraffairs.gov/>  
<http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

### **NEW MEXICO**

#### **New Mexico Higher Education Department**

2044 Galisteo Street, Suite 4  
 Santa Fe, NM 87505  
 (505) 476-8400  
<http://www.hed.state.nm.us/>  
<http://www.hed.state.nm.us/institutions/complaints.aspx>

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**NEW YORK****New York Office of College and University Evaluation**

New York State Education Department

89 Washington Street

Room 969 EBA

Albany, NY 12234

(518) 474-1551

<http://www.highered.nysed.gov/ocue/>

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

**New York Bureau of Proprietary School Supervision**

New York State Education Department

89 Washington Avenue

Room 560 EBA

Albany, NY 12234

(518) 474-3969

<http://www.acces.nysed.gov/bpss/welcome-career-training-proprietary-schools>

<http://www.acces.nysed.gov/common/acces/files/bpss/ComplaintForm.pdf>

**New York State Department of State**

Division of Consumer Protection

Consumer Assistance Unit

5 Empire State Plaza – Suite 2101

Albany, NY 12223-1556

<http://www.dos.ny.gov/consumerprotection/>

<https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>

**NORTH CAROLINA****North Carolina Community College System Office of Proprietary Schools**

200 West Jones Street

Raleigh, NC 27603

(919) 807-7061

<http://www.nccommunitycolleges.edu/proprietary-schools>

[http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2013\\_fillable\\_student\\_complaint\\_form\\_0.pdf](http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2013_fillable_student_complaint_form_0.pdf)

**North Carolina Consumer Protection**

Attorney General's Office

Mail Service Center 9001

Raleigh, NC 27699-9001

(919) 716-6000

<http://ncdoj.gov/Consumer.aspx>

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

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**NORTH DAKOTA****North Dakota Department of Career and Technical Education**

State Capitol – 15<sup>th</sup> Floor  
 600 E. Boulevard Ave. Dept. 270  
 Bismarck, ND 58505-0610  
 (701) 328-3180

<http://www.nd.gov/cte/>

[http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE\\_Student\\_Complaint\\_Procedure.pdf](http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf)

**North Dakota Consumer Protection Division**

Office of Attorney General  
 Gateway Professional Center  
 1050 E Interstate Ave. Suite 200  
 Bismarck, ND 58503-5574  
 (701) 328-2210

<http://www.ag.nd.gov/CPAT/CPAT.htm>

<http://www.ag.nd.gov/CPAT/ConsumerComplaints.htm>

**OHIO****Ohio State Board of Career Colleges and Schools**

30 East Broad Street, Suite 2481  
 Columbus, OH 43215  
 (614) 466-2752

<http://scr.ohio.gov/>

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

**Ohio Department of Higher Education****Ohio Board of Education**

25 South Front Street  
 Columbus, OH 43215-3400  
 (614) 466-6000

<https://www.ohiohighered.org/>

<https://www.ohiohighered.org/students/complaints>

**Ohio Attorney General**

Consumer Protection Section  
 30 East Broad Street, 14<sup>th</sup> Floor  
 Columbus, OH 43215-3400  
 (614) 466-4986

<http://www.ohioattorneygeneral.gov/consumercomplaint>

**OKLAHOMA****Oklahoma State Regents for Higher Education**

655 Research Parkway, Suite 200  
 Oklahoma City, OK 73104

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(405) 225-9100

<http://www.okhighered.org/>

<http://www.okhighered.org/current-college-students/complaints.shtml>

**Oklahoma State Board of Private Vocational Schools**

3700 Classen Boulevard, Suite 250

Oklahoma City, OK 73118-2864

(405) 528-3370

[https://www.ok.gov/portal/agency.php?agency\\_id=130](https://www.ok.gov/portal/agency.php?agency_id=130)

<http://www.okhighered.org/current-college-students/complaints.shtml>

**Oklahoma Office of the Attorney General**

Consumer Protection Unit, Attn: Investigative Analyst

313 NE 21<sup>st</sup> Street

Oklahoma City, OK 73105

(405) 521-3921

<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

**OREGON**

**Oregon Office of Degree Authorization**

1500 Valley River Drive, Suite 100

Eugene, OR 97401

(541) 687-7400

<http://www.oregonstudentaid.gov/oda.aspx>

<http://www.oregonstudentaid.gov/oda-doc/ODA%20Student%20Complaint%20Form.pdf>

**Oregon Department of Education**

Private Career Schools Office

255 Capitol Street NE

Salem, OR 97301-0203

(503) 947-5600

<http://www.ode.state.or.us/home/>

<http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.pdf>

**Oregon Attorney General**

Financial Fraud/Consumer Protection Section

1162 Court St. NE

Salem, OR 97301-4096

(503) 378-4400

<http://www.doj.state.or.us/Pages/index.aspx>

[https://www.doj.state.or.us/consumer/pdf/consumer\\_complaint.pdf](https://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf)

**PENNSYLVANIA**

**Pennsylvania Department of Education**

333 Market Street

Harrisburg, PA 17126-0333

(717) 783-6788

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<http://www.education.pa.gov/Pages/default.aspx#.VpJqibEo45s>

<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#.VpJq4rEo45s>

### **Office of Attorney General**

Bureau of Consumer Protection

14<sup>th</sup> Floor, Strawberry Square

Harrisburg, PA 17120

(717) 787-3391

<https://www.attorneygeneral.gov/SplashPage.aspx>

<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

### **PUERTO RICO**

#### **Puerto Rico Council on Higher Education**

P.O. Box

San Juan, PR 00910-1900

#### **Puerto Rico Department of Justice**

P.O. Box 9020192

San Juan, Puerto Rico 00902-0192

### **RHODE ISLAND**

#### **Rhode Island Board of Governors for Higher Education**

Shepard Building

80 Washington Street

Providence, RI 02903

(401) 456-5500

<http://www.ribghe.org/>

#### **Rhode Island Department of Attorney General**

Consumer Protection Unit

150 South Main Street

Providence, RI 02903

(401) 274-4400

<http://www.riag.state.ri.us/>

<https://riag.wufoo.com/forms/q1851amb1bdd4d5/>

### **SOUTH CAROLINA**

#### **South Carolina Commission on Higher Education**

1333 Main Street, Suite 200

Columbia, SC 29201

(803) 737-2260

<http://www.che.sc.gov/>

[http://www.che.sc.gov/Portals/0/CHE\\_Docs/academicaffairs/license/Complaint\\_Procedures\\_and\\_Form.pdf](http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf)

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**SOUTH DAKOTA****South Dakota Board of Regents**

306 E. Capital Avenue, Suite 200

Pierre, SD 57501-2545

605 773 3455

<https://www.sdbor.edu/><https://www.sdbor.edu/services/academics/SDSARA/documents/ComplaintForm-SD-SARA.pdf>**South Dakota Office of Attorney General**

Division of Consumer Protection

1302 E Hwy 14 Suite 3

Pierre, SD 57501-8053

(605) 773-3215

<http://atg.sd.gov/><http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>**TENNESSEE****Tennessee Higher Education Commission**

404 James Robertson Parkway

Suite 1900

Nashville, TN 37243

(615) 741-3605

<http://www.tn.gov/thec/><http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>**TEXAS****Texas Workforce Commission**

Career for Schools and Colleges- Room 226-T

101 East 15<sup>th</sup> Street

Austin, TX 78778-0001

(800) 252-3642 Toll Free

<http://www.twc.state.tx.us/><http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>**Texas Higher Education Coordinating Board**

1200 E. Anderson Lane

Austin, TX 78752

(512) 427-6101

<http://www.thecb.state.tx.us/><http://www.thecb.state.tx.us/files/dmfile/CRSStudentComplaintandReleaseForms2014.pdf>**Office of the Attorney General**

Consumer Protection Division

PO Box 12548

Austin, TX 78711-2548

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<https://www.texasattorneygeneral.gov/>  
<https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>

## **UTAH**

### **Utah Division of Consumer Protection**

160 East 300 South  
 Salt Lake City, UT 84111  
 (801) 530-6601

<http://www.consumerprotection.utah.gov/>  
<http://www.consumerprotection.utah.gov/complaints/index.html>

## **VERMONT**

### **Vermont Department of Education**

State Board of Education  
 120 State Street  
 Montpelier, VT 05620-2501  
 (802) 479-1030

<http://education.vermont.gov/>  
[http://education.vermont.gov/documents/EDU-Complaint\\_Resolution\\_Statement\\_for\\_Postsecondary\\_Education\\_Matters.pdf](http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf)

### **Vermont Attorney General's Office**

109 State Street  
 Montpelier, VT 05609-1001  
 (802) 828-3171

<http://www.atg.state.vt.us/>  
<https://www.uvm.edu/consumer/?Page=complaint.html>

## **VIRGINIA**

### **State Council of Higher Education for Virginia**

101 N. 14<sup>th</sup> Street  
 James Monroe Building  
 Richmond, VA 23219  
 (804) 225-2600

<http://www.schev.edu/>  
<http://www.schev.edu/forms/StudentComplaintInformation.pdf>

## **WASHINGTON**

### **Washington Student Achievement Council**

917 Lakeridge Way SW  
 Olympia, WA 98504-3430  
 (360) 753-7800

<http://www.wsac.wa.gov/>  
<http://www.wsac.wa.gov/student-complaints>

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**Washington Workforce Training and Education Coordinating Board**128 10<sup>th</sup> Avenue SW

Olympia, WA 98504-3105

(360) 709-4600

<http://www.wtb.wa.gov/>[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp)

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**Washington State Office of the Attorney General**

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

(360) 753-6200

<http://www.atg.wa.gov/><http://www.atg.wa.gov/file-complaint>**WEST VIRGINIA****West Virginia Higher Education Policy Commission**

1018 Kanawha Blvd. E. Suite 700

Charleston, WV 25301-2800

(304) 558-2101

<http://www.wvhepc.edu/><http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>**West Virginia Office of the Attorney General**

Consumer Protection Division

P.O. Box 1789

Charleston, WV 25326-1789

(304) 558-2021

<http://www.ago.wv.gov/Pages/default.aspx><http://www.ago.wv.gov/Pages/consumercomplaint.aspx>**WISCONSIN****Wisconsin Educational Approval Board**30 W. Mifflin St., 9<sup>th</sup> Floor

P.O. Box 8696

Madison, WI 53708

[eabmail@eab.state.wi.us](mailto:eabmail@eab.state.wi.us)<http://eab.state.wi.us/resources/complaint.asp>**WYOMING****Wyoming Department of Education**

2300 Capitol Avenue

Hathaway Building, 2<sup>nd</sup> Floor

Cheyenne, WY 82002-0050

<http://edu.wyoming.gov/>**Attorney General's Office**

2320 Capitol Avenue

Cheyenne, WY 82002

(307) 777-7841

<http://ag.wyo.gov/><http://ag.wyo.gov/cpu/consumer-complaints>


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