The College of Online Education (COE) is a division of Johnson & Wales University. Founded in 1914, JWU is a private, nonprofit, accredited institution with approximately 12,000 graduate, undergraduate, and online students across its four campuses in Providence, Rhode Island; North Miami, Florida; Denver, Colorado; and Charlotte, North Carolina. Established in 2013 and located at the Providence Campus, the college offers a broad range of online programs which provide increased access and flexibility for students across the U.S. and worldwide. As of fall 2019, the college served 1,759 online students. In addition, the college delivers online course sections for on-campus students, serving approximately 4,000 additional students. The college strives to deliver strategically selected university academic programs in a high-quality online format to working adult professionals. For more information, visit online.jwu.edu.

ACCREDITATION
JWU is accredited by the New England Commission of Higher Education (NECHE). The nation’s oldest regional accrediting association, NECHE accredits educational institutions internationally. This accreditation encompasses all four campuses and online. Program accreditations are accessible at catalog.jwu.edu/aboutjwu/accreditationsandapprovals.

STRATEGIC PLAN
With FOCUS 2022, JWU is committed to the introduction of innovative, interdisciplinary programs of study leading to high growth professions and careers. We offer students an excellent education, characterized by academic rigor and practical experiences. And we do so in an educational community that values intellectual curiosity, professionalism and diversity in its many forms. Key pillars include:

- academic life
- students
- foundation
- branch campuses

Visit jwu.edu/focus2022 for more information.

RANKINGS
ONLINE

PROGRAMS OF STUDY (2019–20)
Associate degree: College of Business
Bachelor’s degree: College of Health & Wellness, College of Business
Bachelor’s and master’s degrees: College of Business, College of Engineering & Design, College of Hospitality Management, John Hazen White College of Arts & Sciences
Bachelor’s, master’s and doctoral degrees: College of Business

ENROLLMENT RATIO/PERCENTAGES (2019–20)
- Student-faculty ratio: 16:1
- Gender breakdown of student population: 71% female, 28% male and 1% unknown
- Average age: 30 (undergraduate); 31 (graduate); 43 (doctoral)

ENROLLMENT BY COLLEGE (2019–20)
- 954 Business
- 618 Hospitality
- 104 Arts & Sciences
- 44 Health & Wellness
- 39 Engineering & Design
- 1,759 Total

ENROLLMENT BY ETHNICITY (2019–20)
- 941 White
- 380 Black or African American
- 200 Hispanic or Latino
- 111 Unknown
- 73 Other
- 54 Asian
- 1,759 Total
ACADEMIC PROGRAMS
From fall 2014 to 2019, COE collaborated with deans and faculty from across the university’s colleges to build its degree program portfolio from five to 80 online undergraduate and graduate degree programs. COE continues to focus on identifying new undergraduate and graduate programs that have strong market demand, provide for meaningful career progression and are aligned with the university’s mission and professionally focused values.

TUITION (2019–20)
Undergraduate Tuition (per 1.0 credit): $330 ($1,485 per 4.5 credit course)
Graduate Tuition (per 1.0 credit): $763 ($2,289 per 3.0 semester credit course)*
Doctoral Tuition (per 1.0 credit): $900 ($2,700 per 3.0 semester credit course)*

*With the start of the 2018–19 academic year, JWU began offering all graduate degree programs, except the master’s level education programs, on a semester calendar.

CAREER OUTCOMES RATE
Johnson & Wales University enjoys a 95.4% career outcomes rate for 2017 graduates who earned a bachelor’s degree. This rate reflects the percentage of JWU graduates who secure full or part-time employment, are enrolled/accepted in a program of study to continue their education, are performing voluntary service, or enlist in military service within six months of graduation. The 2017 rate is consistent with the previous year’s career outcomes rates for JWU classes of 2015 and 2016, which were higher than the national average. For more information, visit jwu.edu/about-jwu/student-consumer-information.html.

ONLINE STUDENT SERVICES
The college offers dedicated support to each online student. The following dedicated staff resources are available:
- online admissions representatives
- online academic advisors
- financial planners
- student writing support specialist

In addition, online students are entitled to all services available to campus students, including:
- academic tutoring via Smartthinking
- JWU’s Center for Academic Support
- library resources
- technical support
- Experiential Education & Career Services

STUDENT EXPERIENCE
In spring 2018, 93% of COE students who took the Ruffalo Noel Levitz Priorities and Satisfaction for Online Learns (PSOL) survey responded to the question “So far, how has your college experience met your expectations?” with “What I expected or better.” Since 2016, the college has used the survey as a quality assessment tool for academic programs and services provided to online students.

CORPORATE EDUCATIONAL PARTNERSHIPS
In November 2017, COE created and launched a corporate education partnership program. Since the program’s inception, the university has signed agreements with 11 partners and has become the official education partner of the Boston Bruins and TD Garden. Employees of partner organizations will be offered a tuition scholarship to enroll in JWU’s online and Providence, Denver and North Miami’s evening and continuing education programs.

FACULTY
COE has 276 online instructors.

<table>
<thead>
<tr>
<th></th>
<th>FULL-TIME</th>
<th>PERCENTAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty</td>
<td>145</td>
<td>53%</td>
</tr>
<tr>
<td>Adjunct</td>
<td>131</td>
<td>47%</td>
</tr>
<tr>
<td>Total</td>
<td>276</td>
<td>100%</td>
</tr>
</tbody>
</table>

The college employs the university’s full-time faculty from across all four branch campuses whenever available to develop and teach its online courses and programs. The college also recruits and hires adjunct faculty with years of experience teaching online to fulfill all of its instructional and program development needs. These adjuncts are industry professionals in their fields, who also hold advanced degrees. JWU’s faculty experts take part in scholarly activities to continually enhance their own knowledge and skills. As online instructors, both full-time and adjunct faculty undergo orientation and ongoing training to ensure effective teaching in the online environment.

ONLINE EDUCATION STAFF
In addition to recruiting industry-experienced faculty members to teach online courses, the college employs more than 77 full-time staff members who work on a daily basis to provide support to online students and faculty members.