

STUDENT CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES BY STATE*

ALABAMA

Alabama Commission on Higher Education

P.O. Box 302000
Montgomery, AL 36130-2000
(800) 960-7773 Toll Free

<http://www.ache.state.al.us/Content/Departments/NRI/federal-reg.pdf>

ALASKA

Alaska Commission on Postsecondary Education

P.O. Box 110505
Juneau, AK 99811-0505
(800) 441-2962 Toll Free

customer.service@alaska.gov (email)

Alaska Office of Attorney General

Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501

attorney.general@alaska.gov

http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

ARIZONA

Arizona State Board for Private Postsecondary Education

1400 W. Washington Street
Room 260
Phoenix, AZ 85007

(602) 542-5709

<https://ppse.az.gov/> <https://ppse.az.gov/complaint>

ARKANSAS

Arkansas Higher Education Coordinating Board

Arkansas Department of Higher Education 114 East Capital Ave.
Little Rock, AR 72201

(501) 371-2000

www.adhe.edu

<http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form>

Arkansas State Board of Private Career Education

501 Woodlane, Suite 312S
Little Rock, AR 72201 (501) 683-8000

www.sbpce.org <http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx>

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CALIFORNIA

California Bureau of Private Postsecondary Education
 P.O. Box 980818
 W. Sacramento, CA 95798-0818
 (888) 370-7589
www.bppe.ca.gov
http://bppe.ca.gov/forms_pubs/complaint.pdf

COLORADO

Colorado Department of Higher Education
 1560 Broadway, Suite 1600
 Denver, CO 80202
 (303) 862-3001
www.highered.colorado.gov <http://highered.colorado.gov/Academics/Complaints/default.html>

CONNECTICUT

Connecticut Department of Higher Education
 61 Woodland Street
 Hartford, CT 06106 www.ctdhe.org info@ctdhe.org

Connecticut Department of Consumer Protection
 165 Capitol Avenue
 Room 110
 Hartford, CT 06106
trade.practices@ct.gov
http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer_statementcpfr-2_rev_8-06_edited1106.pdf
 Consumer Complaint Hotline: (800) 984-2649

DELAWARE

Delaware Higher Education Office John G. Townsend Building
 401 Federal Street
 Dover, Delaware 19901
 302-735-4000
dheo@doe.k12.de.us
<http://www.doe.k12.de.us/Page/316>

Delaware Attorney General
 Consumer Protection Wilmington
 820 N. French Street, 5th Floor
 Wilmington, DE 19801
<http://attorneygeneral.delaware.gov/fraud/index.shtml>
consumer.protection@state.de.us

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DISTRICT OF COLUMBIA**District of Columbia Office of the State Superintendent of Education**

Education Licensure Commission

810 First Street, NE

9th Floor

Washington, DC 20002

(202) 727-2824

www.osse.dc.gov/seo <http://osse.dc.gov/service/file-complaint>**FLORIDA****Florida Commission on Independent Education**

325 W. Gaines Street Suite 1414

Tallahassee, FL 32399-0400

(888) 224-6684 (Toll Free)

Commissioner@fldoe.org <http://www.fldoe.org/policy/cie> <http://www.fldoe.org/policy/cie/file-a-complaint.stml>**GEORGIA****Georgia Nonpublic Postsecondary Education Commission**

2082 E. Exchange Place. #220

Tucker, GA 30084-5334

(770) 414-3300

www.gnpec.org<http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/>**HAWAII****Hawaii State Board of Education**

P.O. Box 2360

Honolulu, Hawaii 96804

(808) 586-3334

ocp@dcca.hawaii.gov http://hawaii.gov/dcca/ocp/consumer_complaint**IDAHO****Idaho State Board of Education**

Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, Suite 307

P.O. Box 83720

Boise, ID 83720-0037

208-332-1587

www.boardofed.idaho.govhttps://boardofed.idaho.gov/priv_col_univ/student_complaint.asp**ILLINOIS****Illinois Board of Higher Education**

1 N. Old State Capitol Plaza, Suite 333

Springfield, Illinois 62701-1377

(217) 782-2551

www.ibhe.state.il.us<http://www.ibhe.state.il.us/consumerinfo/complaint.htm>

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Illinois State Board of Education

100 North First Street
 Springfield, IL 62777
 (217) 782-4321

<http://www.isbe.state.il.us/>

Institutional Complaint Hotline: (217) 557-7359

Illinois Attorney General

Consumer Fraud Bureau
 500 South Second Street
 Springfield, IL 62706

http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp

<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>

Consumer Fraud Hotline: (800) 243-0618

INDIANA**Indiana Commission for Higher Education**

Attn: Director of Regulatory Compliance
 302 W. Washington Street, Room E201
 Indianapolis, IN 42604
 317-464-4400

<https://secure.in.gov/che>

<https://secure.in.gov/che/2744.htm>

IOWA**Iowa Student Aid Commission**

430 East Grand Avenue 3rd Floor
 Des Moines, IA 50309
 (515) 725-3400

info@iowacollegeaid.gov

<https://www.iowacollegeaid.gov/>

<https://www.iowacollegeaid.gov/content/constituent-request-review>

KANSAS

Kansas Board of Regents 1000 SW Jackson Street Topeka, KS 66612-1368
 (785) 296.3421

<http://www.kansasregents.org/>

http://www.kansasregents.org/resources/complaint_procedure_and_form_updated_August2015.pdf

KENTUCKY**Kentucky Council on Postsecondary Education**

1024 Capital Center Dr. #320
 Frankfort, KY 40601-7512
 (502) 573-1555

<http://cpe.ky.gov/>

<http://www.cpe.ky.gov/forstudents/consumercomplaints/>

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Kentucky Commission on Proprietary Education

Capital Plaza Tower, Room 303
 500 Mero Street
 Frankfort, KY 40601
 (502) 573-1555

<http://kcpe.ky.gov/>

<http://kcpe.ky.gov/forms/FormtoFileaComplaint.pdf>

Office of the Attorney General

Capitol Suite 118
 700 Capitol Avenue
 Frankfort, KY 40601-3449

consumer.protection@ag.ky.gov

http://ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf

LOUISIANA**Louisiana Board of Regents**

P.O. Box 3677
 Baton Rouge, LA 70821-3677
 (225) 342-4253

<http://www.regents.la.gov/>

<http://www.regents.la.gov/page/StudentComplaints>

MAINE**Maine Department of Education**

Complaint Investigator
 23 State House Station
 Augusta, ME 04333-0023
 (207) 624-6600

<http://www.maine.gov/doe/>

<https://www.maine.gov/doe/sites/maine.gov.doe/files/2021-11/SARA%20Complaint%20Form.pdf>

Maine Attorney General

Consumer Protection Division
 6 State House Station
 Augusta, ME 04333
 207-626-8800

<http://www.maine.gov/ag/consumer/complaints/index.shtml>

MARYLAND**Maryland Higher Education Commission**

6 North Liberty Street, 10th Floor
 Baltimore, MD 21201
 (410) 767-3301

www.mhec.state.md.gov <http://mhec.maryland.gov/highered/acadaff/mhecstudentcomplaintprocess.pdf>

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Maryland Attorney General

Consumer Protection Division

200 St. Paul Place

Baltimore, MD 21202

consumer@oag.state.md.us<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>**MASSACHUSETTS****Massachusetts Department of Higher Education**

One Ashburton Place, Room 1401

Boston, MA 02108

(617) 994-6950

<http://www.mass.edu/> <http://www.mass.edu/forstudents/complaints/complaintprocess.asp>**MICHIGAN****Michigan Department of Licensing & Regulatory Affairs**

P. O. Box 30004 Lansing, MI 48909 517-373-1820

<http://michigan.gov/lara>http://www.michigan.gov/lara/0,4601,7-154-63294_72973---,00.html**MINNESOTA****Minnesota Office of Higher Education**

1450 Energy Park Drive, Suite 350

St. Paul, MN 55108-5227

(651) 642-0567

<http://www.ohe.state.mn.us/> <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>**Minnesota Attorney General's Office**

1400 Bremer Tower

445 Minnesota Street St.

Paul, MN 55101 (651) 296-3353

<http://www.ag.state.mn.us> <http://www.ag.state.mn.us/Office/Complaint.asp>**MISSISSIPPI****Mississippi Commission on College Accreditation**

3825 Ridgewood Road

Jackson, MS 39211-6453

(601) 432-6647

<http://www.mississippi.edu/mcca/> <http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>**Mississippi Commission of Proprietary Schools and College Registration**

3825 Ridgewood Road

Jackson, MS 39211-6453

(601) 432-6185

<http://www.sbcjc.cc.ms.us/program/psDefault.aspx>

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Consumer Protection Division, Office of the Attorney General

State of Mississippi
 P.O. Box 2294
 Jackson, MS 22947
 (601) 359-3680

<http://www.ago.state.ms.us/divisions/consumer-protection/>
<http://www.ago.state.ms.us/forms/consumer-protection-complaint-form/>

MISSOURI**Missouri Department of Higher Education**

205 Jefferson Street
 P.O. Box 1469
 Jackson, MO 65102-1469
 (573) 751-2361

<http://dhe.mo.gov/>

MONTANA**Montana Board of Regents**

Office of Commissioner of Higher Education
 Montana University System
 2500 East Broadway Street
 P.O. Box 203201
 Helena, MT 59620-3201
 (406) 444-6570

<http://mus.edu/>

<https://mus.edu/MUS-Statement-of-Complaint-Process.asp>

Montana Office of Consumer Protection

2225 11th Avenue
 P.O. Box 200151
 Helena, MT 59620-0151
 (406) 444-4500

<https://dojmt.gov/consumer/>

<https://media.dojmt.gov/wp-content/uploads/100-Consumer-Complaint-Form.pdf>

NEBRASKA**Nebraska Coordinating Commission for Postsecondary Education**

P.O. Box 95005
 Lincoln, NE 68509-5005
 (402) 471-2847

<https://ccpe.nebraska.gov/>

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Department of Education

Investigations Office
 301 Centennial Mall South Lincoln, NE 68509-4987
 (402) 471-2295

<http://www.education.ne.gov/>

<http://www.education.ne.gov/ppcs/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

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Nebraska Attorney General

Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

(402) 471-2683

<http://ago.nebraska.gov/> https://ago.nebraska.gov/forms/consumer_complaint

Consumer Protection Hotline: (800) 727-6432

NEVADA

Nevada Commission on Postsecondary Education

8778 South Maryland Parkway, Suite 115

Las Vegas, NE 89123

(702) 486-7330

<http://www.cpe.state.nv.us/><http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>**NEW HAMPSHIRE****New Hampshire Postsecondary Education Commission**

101 Pleasant Street

Concord, NH 03301

(603) 271-0256

<http://education.nh.gov/highered/>http://www.education.nh.gov/instruction/special_ed/faq_complaints.htm**NEW JERSEY****New Jersey Commission on Higher Education**

P.O. Box 542

Trenton, NJ 08625

(609) 292-4310

<http://www.nj.gov/highereducation/reports/BudPol12.htm><http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>**New Jersey Department of Labor and Workforce Development**

1 John Fitch Plaza, P.O. Box 110

Trenton, NJ 08625-0110

(609) 777-3200

<http://lwd.dol.state.nj.us/><http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>**New Jersey Division of Consumer Affairs**

124 Halsey Street

Newark, NJ 07102

(973) 504-6200

<http://www.njconsumeraffairs.gov/><http://www.njconsumeraffairs.gov/Pages/File-a-Complaint.aspx>

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NEW MEXICO**New Mexico Higher Education Department**

2044 Galisteo Street, Suite 4

Santa Fe, NM 87505

(505) 476-8400

<http://www.hed.state.nm.us/><http://www.hed.state.nm.us/institutions/complaints.aspx>**NEW YORK****New York Office of College and University Evaluation**

New York State Education Department

89 Washington Street

Room 969 EBA

Albany, NY 12234

(518) 474-1551

<http://www.highered.nysed.gov/ocue/><http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>**New York Bureau of Proprietary School Supervision**

New York State Education Department

89 Washington Avenue

Room 560 EBA

Albany, NY 12234

(518) 474-3969

<http://www.acces.nysed.gov/bpss/welcome-career-training-proprietary-schools><http://www.acces.nysed.gov/common/acces/files/bpss/ComplaintForm.pdf>**New York State Department of State**

Division of Consumer Protection Consumer Assistance Unit

5 Empire State Plaza – Suite 2101 Albany, NY 12223-1556

<http://www.dos.ny.gov/consumerprotection/> <https://www.dos.ny.gov/consumerprotection/form/complaintform.asp>**NORTH CAROLINA****North Carolina Community College System Office of Proprietary Schools**

200 West Jones Street Raleigh, NC 27603

(919) 807-7061

<http://www.nccommunitycolleges.edu/proprietary-schools>http://www.nccommunitycolleges.edu/sites/default/files/basic-page-file-uploads/proprietary-schools/2013_fillable_student_complaint_form_0.pdf**North Carolina Consumer Protection**

Attorney General's Office Mail Service Center

9001 Raleigh, NC 27699-9001

(919) 716-6000

<http://ncdoj.gov/Consumer.aspx><http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

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NORTH DAKOTA**North Dakota Department of Career and Technical Education**

State Capitol – 15th Floor
 600 E. Boulevard Ave. Dept. 270
 Bismarck, ND 58505-0610
 (701) 328-3180

<http://www.nd.gov/cte/>

http://www.nd.gov/cte/private-post-inst/docs/NDSBCTE_Student_Complaint_Procedure.pdf

North Dakota Consumer Protection Division

Office of Attorney General Gateway Professional Center
 1050 E Interstate Ave. Suite 200
 Bismarck, ND 58503-5574
 (701) 328-2210

<http://www.ag.nd.gov/CPAT/CPAT.htm>

<http://www.ag.nd.gov/CPAT/ConsumerComplaints.htm>

OHIO**Ohio State Board of Career Colleges and Schools**

30 East Broad Street, Suite 2481
 Columbus, OH 43215
 (614) 466-2752

<http://scr.ohio.gov/> <http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Ohio Department of Higher Education Ohio Board of Education

25 South Front Street
 Columbus, OH 43215-3400
 (614) 466-6000

<https://www.ohiohighered.org/>

<https://www.ohiohighered.org/students/complaints>

Ohio Attorney General

Consumer Protection Section
 30 East Broad Street, 14th Floor
 Columbus, OH 43215-3400
 (614) 466-4986

<http://www.ohioattorneygeneral.gov/consumercomplaint>

OKLAHOMA**Oklahoma State Regents for Higher Education**

655 Research Parkway, Suite 200
 Oklahoma City, OK 73104
 (405) 225-9100

<http://www.okhighered.org/>

<http://www.okhighered.org/current-college-students/complaints.shtml>

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Oklahoma State Board of Private Vocational Schools

3700 Classen Boulevard, Suite 250
 Oklahoma City, OK 73118-2864
 (405) 528-3370

https://www.ok.gov/portal/agency.php?agency_id=130 <http://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Office of the Attorney General

Consumer Protection Unit, Attn: Investigative Analyst
 313 NE 21st Street
 Oklahoma City, OK 73105
 (405) 521-3921

<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

OREGON**Oregon Office of Degree Authorization**

1500 Valley River Drive, Suite 100
 Eugene, OR 97401
 (541) 687-7400

<http://www.oregonstudentaid.gov/oda.aspx>

<http://www.oregonstudentaid.gov/oda-doc/ODA%20Student%20Complaint%20Form.pdf>

Oregon Department of Education

Private Career Schools Office 255 Capitol Street NE
 Salem, OR 97301-0203
 (503) 947-5600

<http://www.ode.state.or.us/home/>

<http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.pdf>

Oregon Attorney General

Financial Fraud/Consumer Protection Section
 1162 Court St. NE
 Salem, OR 97301-4096
 (503) 378-4400

<http://www.doj.state.or.us/Pages/index.aspx>

https://www.doj.state.or.us/consumer/pdf/consumer_complaint.pdf

PENNSYLVANIA**Pennsylvania Department of Education**

333 Market Street
 Harrisburg, PA 17126-0333
 (717) 783-6788

<http://www.education.pa.gov/Pages/default.aspx#.VpJqibEo45s>

<http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#.VpJq4rEo45s>

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Office of Attorney General
 Bureau of Consumer Protection
 14th Floor, Strawberry Square
 Harrisburg, PA 17120
 (717) 787-3391

<https://www.attorneygeneral.gov/SplashPage.aspx>
<https://www.attorneygeneral.gov/Quick Links/Pennsylvania Attorney General Complaint Forms/>

PUERTO RICO

Puerto Rico Council on Higher Education
 P.O. Box
 San Juan, PR 00910-1900

Puerto Rico Department of Justice
 P.O. Box 9020192
 San Juan, Puerto Rico 00902-0192

RHODE ISLAND

Rhode Island Board of Governors for Higher Education
 Shepard Building
 80 Washington Street
 Providence, RI 02903
 (401) 456-5500
<http://www.ribghe.org/>

Rhode Island Department of Attorney General
 Consumer Protection Unit
 150 South Main Street
 Providence, RI 02903
 (401) 274-4400
<http://www.riag.state.ri.us/>
<https://riag.wufoo.com/forms/q1851amb1bdd4d5/>

SOUTH CAROLINA

South Carolina Commission on Higher Education
 1333 Main Street, Suite 200
 Columbia, SC 29201
 (803) 737-2260
<http://www.che.sc.gov/>
http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf

SOUTH DAKOTA

South Dakota Board of Regents
 306 E. Capital Avenue, Suite 200
 Pierre, SD 57501-2545
 605 773 3455
<https://www.sdbor.edu/>
<https://www.sdbor.edu/services/academics/SDSARA/documents/ComplaintForm-SD-SARA.pdf>

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South Dakota Office of Attorney General

Division of Consumer Protection

1302 E Hwy 14 Suite 3

Pierre, SD 57501-8053

(605) 773-3215

<http://atg.sd.gov/><http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx>**TENNESSEE****Tennessee Higher Education Commission**

404 James Robertson Parkway Suite 1900

Nashville, TN 37243

(615) 741-3605

<http://www.tn.gov/thec/><http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf>**TEXAS****Texas Workforce Commission**

Career for Schools and Colleges- Room 226-T

101 East 15th Street

Austin, TX 78778-0001

(800) 252-3642 Toll Free

<http://www.twc.state.tx.us/><http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>**Texas Higher Education Coordinating Board**

1200 E. Anderson Lane

Austin, TX 78752

(512) 427-6101

<http://www.thecb.state.tx.us/><http://www.thecb.state.tx.us/files/dmfile/CRSStudentComplaintandReleaseForms2014.pdf>**Office of the Attorney General**

Consumer Protection Division

PO Box 12548

Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/><https://www.texasattorneygeneral.gov/cpd/file-a-consumer-complaint>**UTAH****Utah Division of Consumer Protection**

160 East 300 South

Salt Lake City, UT 84111

(801) 530-6601

<http://www.consumerprotection.utah.gov/><http://www.consumerprotection.utah.gov/complaints/index.html>

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VERMONT**Vermont Department of Education**

State Board of Education

120 State Street

Montpelier, VT 05620-2501

(802) 479-1030

<http://education.vermont.gov/><http://education.vermont.gov/documents/EDU->[Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf](http://education.vermont.gov/documents/EDU-Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf)**Vermont Attorney General's Office**

109 State Street

Montpelier, VT 05609-1001

(802) 828-3171

<http://www.atg.state.vt.us/><https://www.uvm.edu/consumer/?Page=complaint.html>**VIRGINIA****State Council of Higher Education for Virginia**101 N. 14th Street

James Monroe Building

Richmond, VA 23219

(804) 225-2600

<http://www.schev.edu/><http://www.schev.edu/forms/StudentComplaintInformation.pdf>**WASHINGTON****Washington Student Achievement Council**

917 Lakeridge Way SW

Olympia, WA 98504-3430

(360) 753-7800

<http://www.wsac.wa.gov/><http://www.wsac.wa.gov/student-complaints>**Washington Workforce Training and Education Coordinating Board**128 10th Avenue SW

Olympia, WA 98504-3105

(360) 709-4600

<http://www.wtb.wa.gov/>http://www.wtb.wa.gov/PCS_Complaints.asp**Washington State Office of the Attorney General**

1125 Washington Street SE

P.O. Box 40100

Olympia, WA 98504-0100

(360) 753-6200

<http://www.atg.wa.gov/> <http://www.atg.wa.gov/file-complaint>

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WEST VIRGINIA**West Virginia Higher Education Policy Commission**

1018 Kanawha Blvd. E. Suite 700

Charleston, WV 25301-2800

(304) 558-2101

<http://www.wvhepc.edu/><http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf>**West Virginia Office of the Attorney General**

Consumer Protection Division

P.O. Box 1789

Charleston, WV 25326-1789

(304) 558-2021

<http://www.ago.wv.gov/Pages/default.aspx><http://www.ago.wv.gov/Pages/consumercomplaint.aspx>**WISCONSIN****Wisconsin Educational Approval Board**30 W. Mifflin St., 9th Floor

P.O. Box 8696

Madison, WI 53708

eabmail@eab.state.wi.us<http://eab.state.wi.us/resources/complaint.asp>**WYOMING****Wyoming Department of Education**

2300 Capitol Avenue

Hathaway Building, 2nd Floor

Cheyenne, WY 82002-0050

<http://edu.wyoming.gov/>**Attorney General's Office**

2320 Capitol Avenue

Cheyenne, WY 82002

(307) 777-7841

<http://ag.wyo.gov/><http://ag.wyo.gov/cpu/consumer-complaints>

*This list was updated in January 2016 and includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be license. The relevant agencies or Attorney General Offices will accept complaints regardless of whether an institution is required to be licensed in that state.